



CyberFOX AutoElevate

What is CyberFOX AutoElevate and what does it do on your machine?

CyberFox AutoElevate is a cybersecurity solution that secures, manages and monitors accounts with high-level access to important systems and information. The system requests approval from Forth Tech when specific actions are made to prevent unapproved access from threat actors. It is designed to be very low impact and should not disrupt your workflow.

Forth Tech will be running the software in “audit mode” for a week or two to identify what programs are used on each computer and what security privileges are necessary for your applications to run properly. Once the audit is complete and AutoElevate has been activated, some pop-ups may start to appear on your computer. This is expected and means that the software is operating correctly.

This guide outlines what to expect from AutoElevate when it's running on your computer.

Request

When you download or run a new application on your computer that has not been pre-approved, a pop-up will appear, asking if you'd like to seek approval to use the application from Forth Tech.

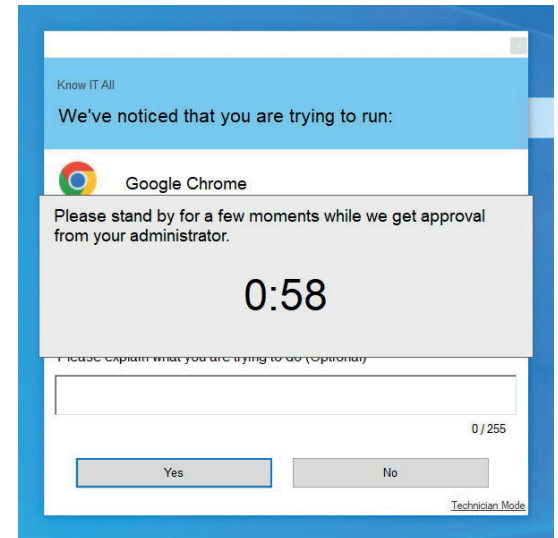
Enter the reason for your request in the explanation box and click “Yes” if you would like to proceed.

The screenshot shows a blue-bordered window titled "Know IT All". Inside, it says "We've noticed that you are trying to run:". Below this is a section for "Google Chrome" with a file name of "chrome.exe" and a description of "Google Chrome". It then asks "Is this correct?". There is a text box for "Please explain what you are trying to do (Optional)" with a character count of "0 / 255". At the bottom are "Yes" and "No" buttons, and a "Technician Mode" link.



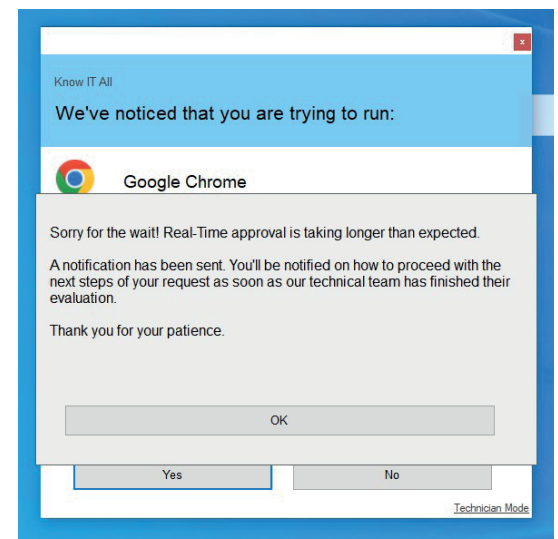
Real-Time Approval Countdown

Once you have submitted your request, another message will appear with a clock to show that your request is waiting to be approved in real-time.



Wait Time

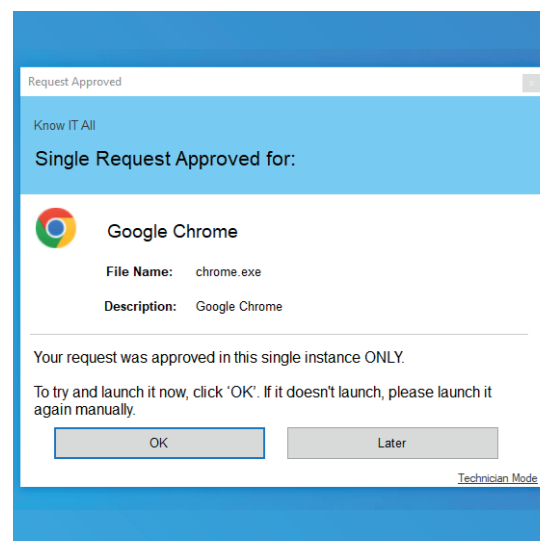
If Forth Tech is unable to approve or deny your request within 5 minutes, you will be notified of their decision once they've had a chance to process it.





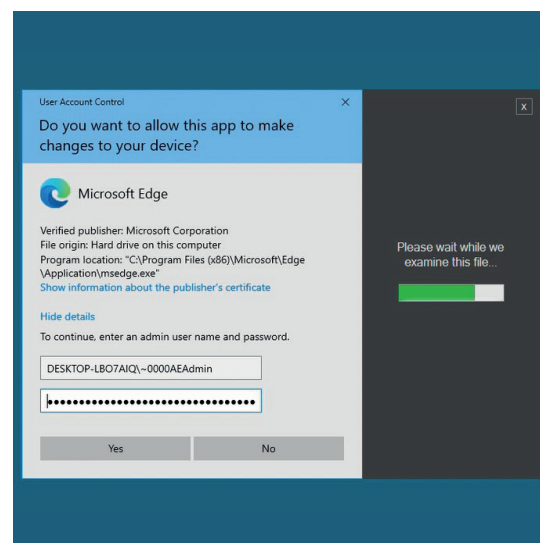
Approved Request

If Forth Tech grants access, a “Request Approval” window will pop up. You can then launch the program by clicking “OK” or choose to launch the program later by clicking “Later.”



Existing Rule

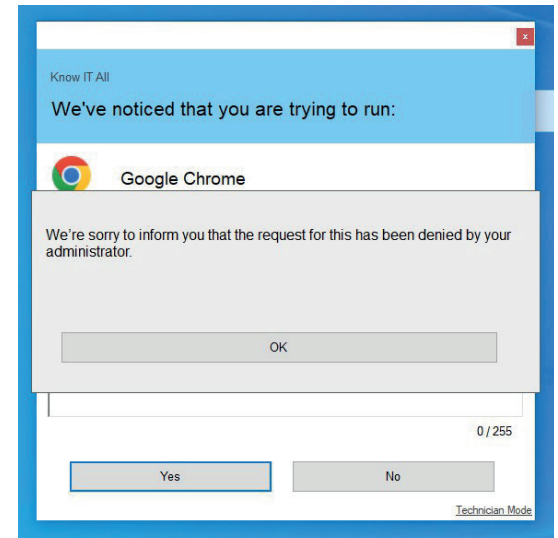
If Forth Tech has already approved a request in the CyberFOX AutoElevate system, the username and password boxes will be filled automatically and the program will launch.





Denied Request

If your request is denied, a message will appear to inform you.



Need help?

For any further assistance, please speak to Forth Tech.